

GREENE COUNTY DEPARTMENT FOR THE AGING

SIX MONTH SERVICE REPORT

In the six month period from January 1, 2007 through June 30, 2007 the Department for the Aging has provided a high number of quality services to the older residents of Greene County. The following is an example of the Department's productivity.

From January 1, 2007 to June 30, 2007 the Department served 1141 older residents:

Assisted 377 functionally impaired elderly and their families through case management home visits which include services for screening, assessment, service arrangements, and monitoring;

Provided 3432 hrs of personal care to 77 frail clients and 1389 hours of housekeeping to 45 additional frail elderly;

Secured necessary in-home equipment and supplied personal emergency response systems for 82 functionally impaired homebound clients;

Through caregiver support programs, provided information on services to 70 caregivers and assisted 14 caregivers to obtain services; and provided 498 hours of respite care in the home to 12 caregivers;

The Long Term Care Ombudsmen opened 20 cases, investigated and resolved 26 complaints by either residents or family members of residents of Nursing or Adult Care Facilities in the county;

Assisted 89 individuals with questions and problems regarding health insurance claims, bills, and policy applications through the Health Insurance Information Counseling and Assistance Program (HIICAP).

Delivered 29,841 meals to 282 homebound elderly clients;

Served 15,001 noon time meals to 211 participants at the senior service centers;

Provided 36 hours of counseling on nutritional and dietary needs for 34 seniors;

Provided 4,580 rides to 187 seniors to and from shopping, medical appointments, errands, and the senior service centers;

Provided 23 seniors with legal assistance by the Department's legal services provider;

Conducted 92 nutrition education sessions to 100 seniors;

Provided 3,123 contacts on behalf of 317 individuals with information, referral, and case assistance for various problems including taxes, health insurance, legal and other complex issues;

Made outreach contacts to 88 hard-to-reach, isolated or homebound elderly residents to assist them with needed services;

Provided 24 people with in-home contact and support including telephone reassurance calls, friendly visits or shopping assistance;

Conducted 295 educational and recreational services attended by 182 seniors, including craft meetings, art classes, writing classes and 55 Alive Driving classes;

Presented 38 health education and health screening programs for 56 people;

Assisted 45 people with home energy assistance, weatherization, and other energy packaging related benefits;

Recorded 14,521 hours of volunteer service to the community and to Department programs through the efforts of 374 senior volunteers.

Through the services listed above and others, the Department for the Aging continues to provide an array of necessary supportive services for our County's older residents.